



Information Security (IS) Statement

Shannon Technical Services Ltd is committed to ensuring the confidentiality, integrity, and availability of information across all aspects of our operations. Information security is critical to maintaining the trust of our clients, employees, and stakeholders, and it underpins our ability to provide high-quality services in compliance with legal, regulatory, and contractual obligations.

Our Commitment to Information Security

At Shannon Technical Services, we continuously strive to ensure that our information assets and those of our clients are protected by implementing robust security measures. This ensures that sensitive data is safeguarded against unauthorized access, loss, or misuse. We commit to:

- **Compliance with Industry Standards:** We adhere to recognized frameworks such as ISO 27001 to ensure that our information security management systems meet the highest standards.
- **Data Protection and Privacy:** Our practices align with legal and regulatory requirements, including data protection laws and privacy obligations.
- **Risk Management:** We regularly assess and mitigate risks related to information security to protect against evolving threats and vulnerabilities.
- **Security Awareness:** All employees and relevant third parties are regularly trained on information security practices to ensure that everyone is aware of their roles and responsibilities.

Continuous Improvement

We are committed to the continuous improvement of our information security management system (ISMS). By monitoring and reviewing our security practices, we ensure that they remain effective in an ever-changing digital landscape.

Incident Management

We have established processes for promptly responding to and mitigating any information security incidents. In the event of a breach, we take immediate action to protect our clients and stakeholders, and we conduct thorough post-incident reviews to prevent recurrence.

Third-Party Security

Shannon Technical Services ensures that all third-party service providers handling our information or systems meet our high standards for information security. Security obligations are clearly outlined in all relevant agreements.

Transparency and Trust

We believe that transparency builds trust. That is why we are committed to openly communicating about our information security practices and providing assurance that we handle data responsibly.

For further details on our security practices, please contact us at Solutions@ShannonTechnicalServices.com.

Signed:

Larry Bridges, Chief Information Officer (CIO)
23-Sep-2024

A handwritten signature in black ink, appearing to read "Larry Bridges". The signature is fluid and cursive, with the first name "Larry" and last name "Bridges" clearly distinguishable.